

Reg.	No.	:	
Nam			

II Semester B.Com. Degree (CBCSS – Reg./Supple./Imp.) Examination, May 2018 CORE COURSE IN COMMERCE 2B04COM: Human Resource Management (2014 Admn. Onwards)

Time: 3 Hours

Max. Marks: 40

PART - A

Ar	ver all questions. Each question carries ½ marks. (4×½=2)				
1.	ganization. is the process of familiarizing the new employee with the				
2.	is concerned with the determination of the number of personnel in an organization.				
3.	is the process of choosing the right candidates for employment.				
4.	is a managerial technique for mapping out the entire career of nployees.				

PART - B

Answer any 4 questions. Each question carries 1 mark.

 $(4 \times 1 = 4)$

- 5. What is the meaning of grievance?
- 6. Define human resource management.
- 7. What is potential appraisal?
- 8. What do you mean by recruitment?
- 9. What are the types of discipline?
- 10. What do you mean by job analysis?



PART - C

Answer any 6 questions. Each question carries 3 marks.

 $(6 \times 3 = 18)$

- 11. What are the objectives of human resources management?
- 12. Differentiate between HRM and personnel management.
- 13. What are the essentials of a sound wage and salary structure ?
- Explain different sources of external recruitment.
- 15. What are the causes of absenteeism?
- Describe the components of executive development programme.
- 17. Discuss the problems faced in manpower planning.
- 18. Explain Halsey and Rowan plan for individual incentive scheme.

PART - D

Answer any 2 questions. Each question carries 8 marks.

 $(2 \times 8 = 16)$

- Briefly narrate the modern methods of performance appraisal.
- 20. Describe various steps involved in a selection procedure .
- 21. Explain various methods of training employees in an organization.