

G 18000108



Reg. No.....

Name.....

**M.Com. DEGREE (C.S.S.) EXAMINATION, FEBRUARY 2018**

**First Semester**

Faculty of Commerce

PM 01 C02—PRINCIPLES OF MANAGEMENT AND ORGANISATIONAL BEHAVIOUR

(2012 Admission onwards)

Time : Three Hours

Maximum Weight : 30

**Section A**

*Answer any five questions.*

*Each question carries a weight of 1.*

1. What do you mean by MBO ?
2. Define organizational development.
3. What is interpersonal conflict ?
4. Explain the nature of management as a profession.
5. What is BPR ?
6. What is behavioral approach to management ?
7. Define learning organization.
8. Explain matrix organization.

(5 × 1 = 5)

**Section B**

*Answer any five questions.*

*Each question carries a weight of 2.*

9. Describe project organization.
10. Explain the planning process.
11. Discuss TA.
12. Discuss the contributions of F.W. Taylor.
13. Describe the OD interventions.

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14. Explain the concepts six sigma and bench marking.
15. Describe Kaizen.
16. "Planning is looking ahead, and Controlling is looking back". Discuss.

(5 × 2 = 10)

### Section C

*Answer any **three** questions.*

*Each question carries a weight of 5.*

17. What is management ? Discuss the functions of management.
18. Describe the common types of organization.
19. Explain the different schools of management thought.
20. Describe the various types of groups.
21. Explain the strategies of interpersonal conflict.
22. Discuss the reasons for resistance to change. Explain how the resistance will be overcome.

(3 × 5 = 15)

